equinux

VPN Tracker

Team Management

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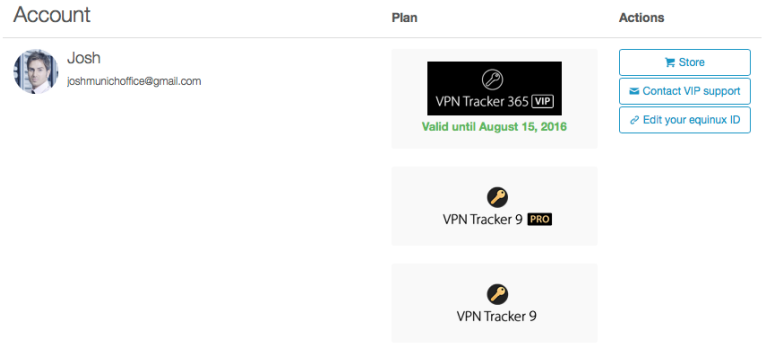
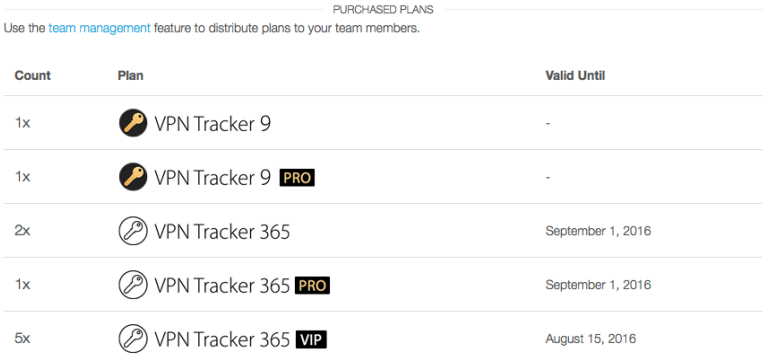
Managing VPN Tracker 365 plans and VPN Tracker 9 licenses

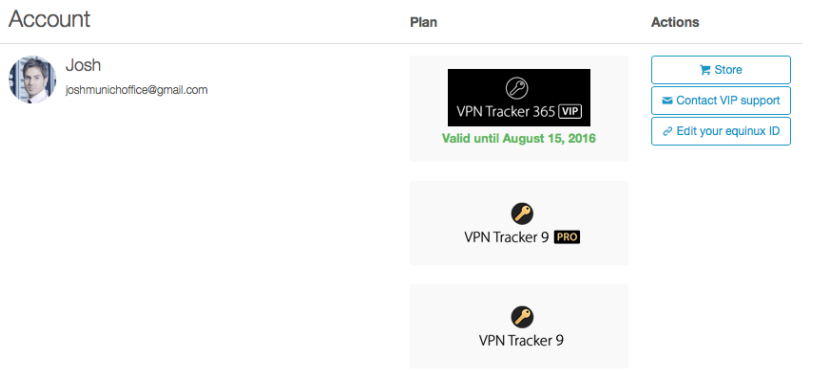
All VPN Tracker 365 plans and VPN Tracker 9 licenses can be managed under https://my.vpntracker.com. Here you can create a team and assign plans to users. Your older VPN Tracker license can be managed after logging in to https://my.equinux.com. Use the same equinux ID to log in to both sites.

After logging in to https://my.vpntracker.com using your equinux ID and password you will see the "Account" section.





In the "Account" tab you see the VPN Tracker 365 plan and VPN Tracker 9 licenses assigned to you at the moment:

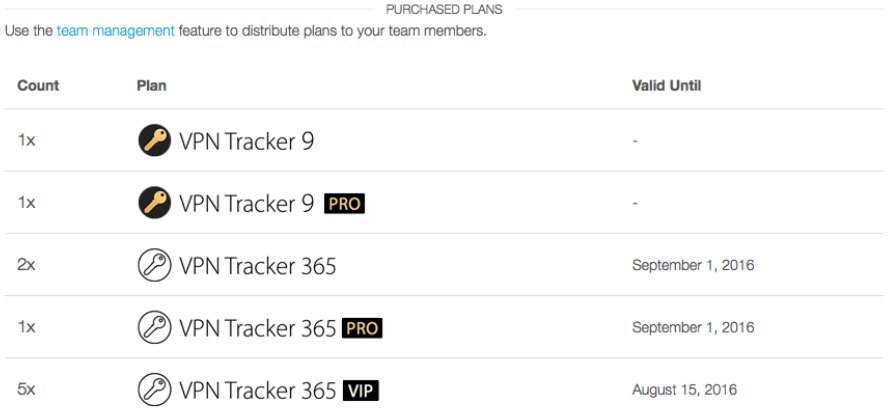


Your account will automatically receive the best plan that is available to you, provided you haven't already assigned it to another user.

For example: If you have purchased a VPN Tracker 365 Pro plan and a VPN Tracker 365 plan, the Pro plan will automatically be assigned to your account. Instead, you could assign the Pro plan to another user. In this case your account will automatically use the VPN Tracker 365 plan.

In our example you can also assign both plans to other users. In this case you can manage the plans and the team but don't have a VPN Tracker plan yourself.

In the "Account" tab you also see all VPN Tracker plans and licenses purchased with your equinux ID:

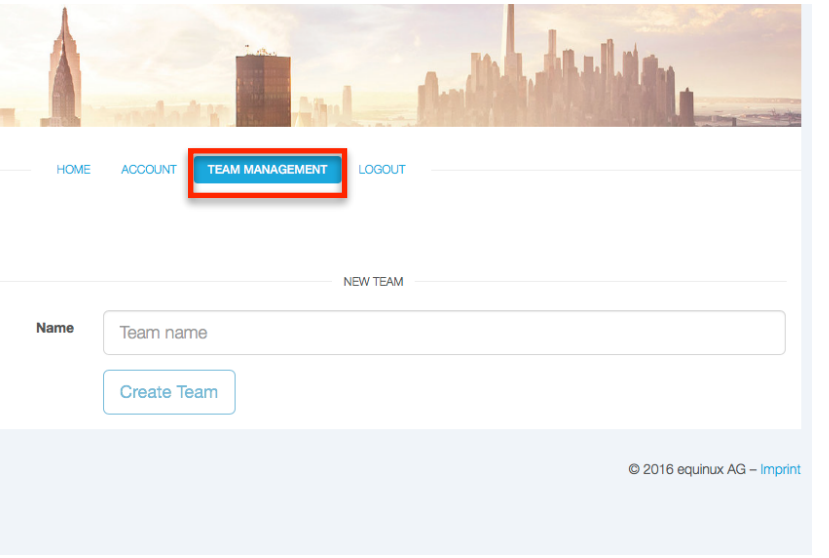


In the list of plans, you'll see the number of plans available and how long they are valid. As VPN Tracker 9 licenses are not time limited, you don't see a "Valid Until" date for them.

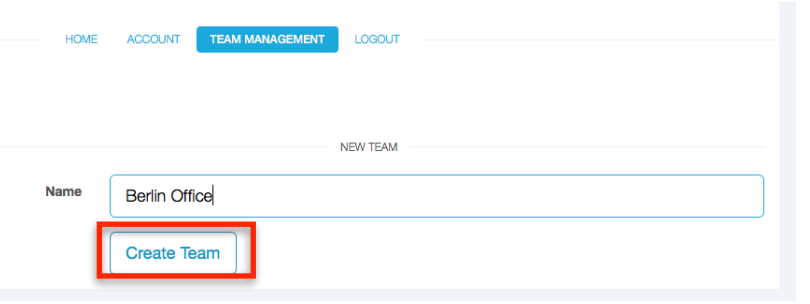
Assigning VPN Tracker plans and licenses to users

If you purchased multiple VPN Tracker plans and licenses for your company or team, you can assign each user a plan and/or license so your colleagues can use VPN Tracker on their Macs.

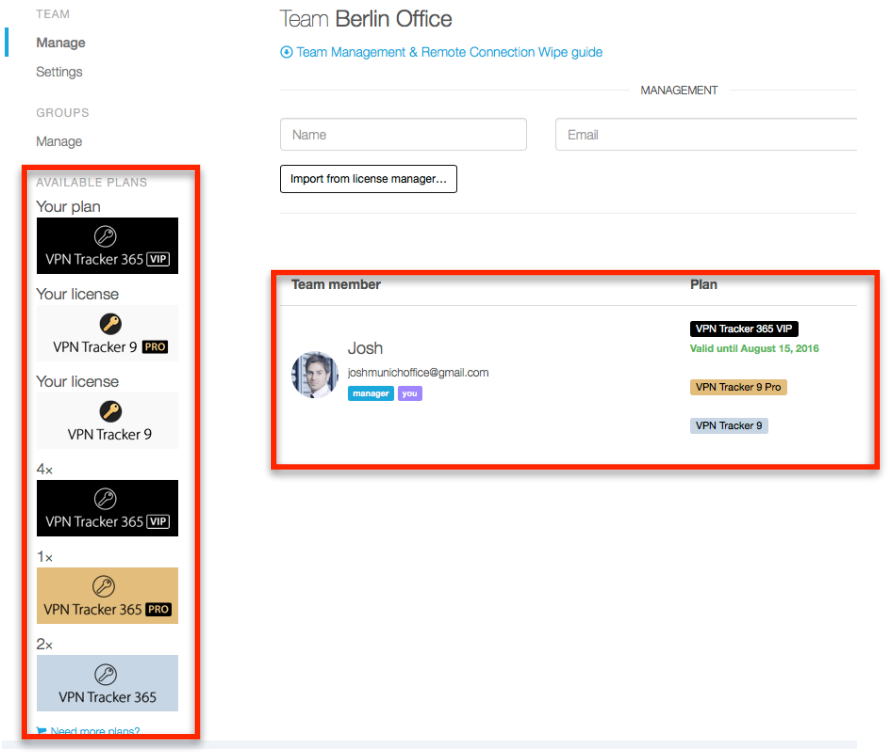
Before assigning a VPN Tracker 365 plan to a user, you need to create a team under https://my.vpntracker.com. To do so, open the "Team Management" tab:



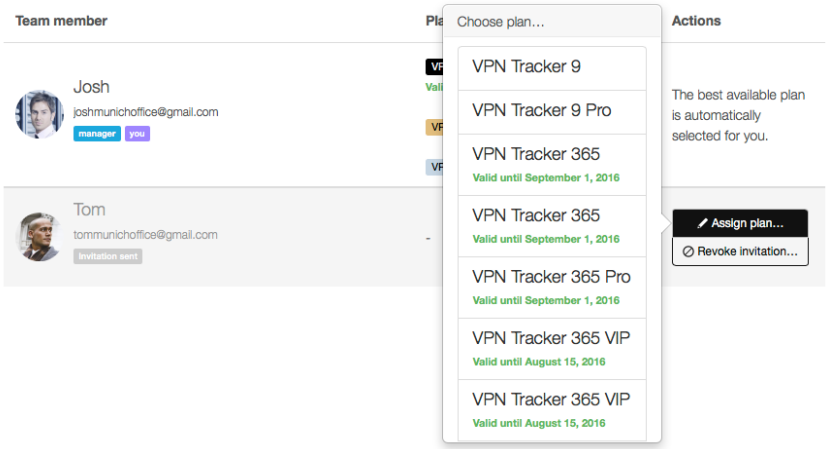
Enter a name for your team and click "Create Team":



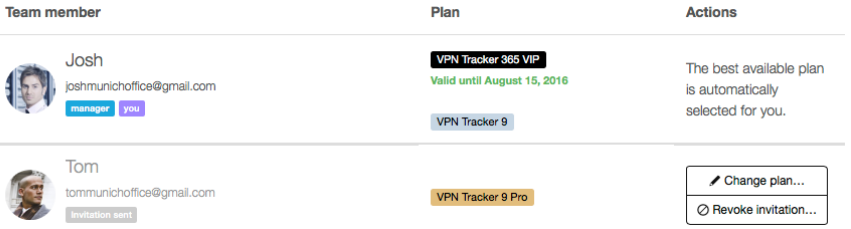
Afterwards you'll see the number of plans available and a list of team members. As we just created your team, your team will only contain you as a member:



In order to invite a colleague to your team, just enter his name and email address and click "Invite". Afterwards click "Change plan" to select a VPN Tracker plan or license for the invited user:



In this way you have assigned a VPN Tracker plan or license to a user even before he accepted your team invitation:



This allows you to set everything up for your team members. After they accepted your invitation, they can immediately start using the assigned VPN Tracker 365 plan or VPN Tracker 9 license.

Every VPN Tracker 365 or VPN Tracker 9 user needs his own equinux ID. A user that receives a team invitation from you, clicks the invite link and can then either create a new equinux ID or can log in using his existing account.

If a user leaves your team or does not need a VPN Tracker plan or license any more you can easily revoke the plan for the user. Just click "Revoke" next to the user in the team member list.

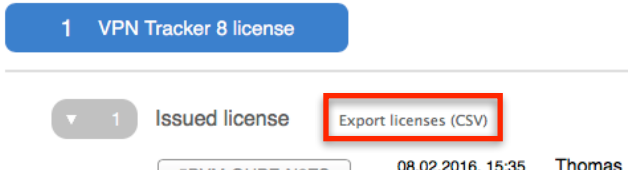
A VPN Tracker 365 plan is licensed by user. If your user has two personal Macs, he can use the same VPN Tracker 365 plan on both computers. VPN Tracker 9 in comparison is licensed by Mac. For example a user has two Macs where he want to use VPN Tracker 9 with. In this case he needs two VPN Tracker 9 licenses.

Migrating users from previous versions of VPN Tracker

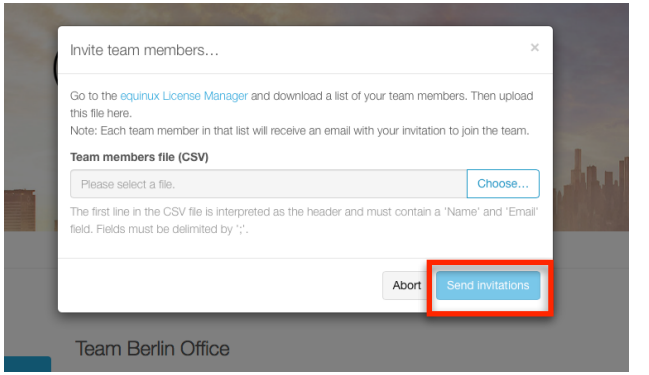
If you are an existing VPN Tracker user you can easily migrate your existing VPN Tracker users to my.vpntracker.com.

To do so, visit our website https://my.equinux.com and log in using your equinux ID and password. You will see here all VPN Tracker users with a VPN Tracker license assigned.

Click "Export licenses (CSV)" to create a file with a list of all users:



Afterwards log in to https://my.vpntracker.com and open the "Team Management" tab. Click here "Import from license manager…". In the next window you can select the downloaded CSV file.

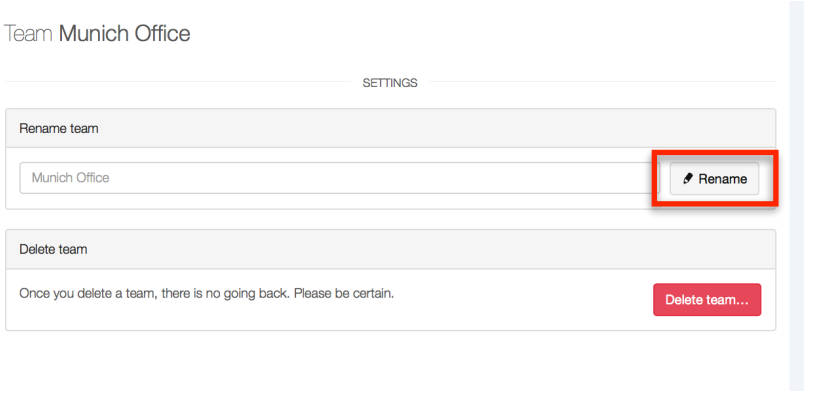


After you have chosen the file, click "Send invitations". The system will then send an invitation to all users from the list. Afterwards you can assign each user a VPN Tracker 365 plan and/or VPN Tracker 9 license.

Renaming a team

After you created your team, you can also rename it, if necessary. To do so, please click "Settings" in the left sidebar of the "Team Management" tab.

Enter the new team name and click the "Rename" button:



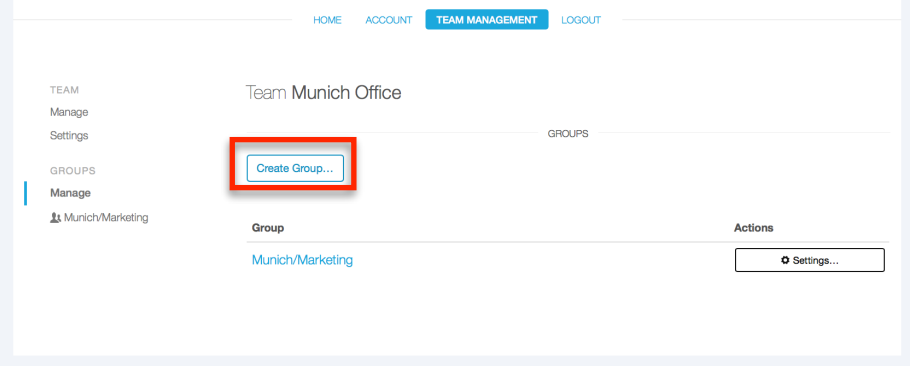
Creating groups for your team

Especially when you have many users in your team it is often more convenient to combine multiple users to a sub-division. These sub-divisions are called "Groups" in https://my.vpntracker.com. In this way you can have a group for all colleagues from marketing or other departments in your company.

When using VPN Tracker 365 plans, you can also lock a connection to certain groups to use the Remote Connection Wipe functionality.

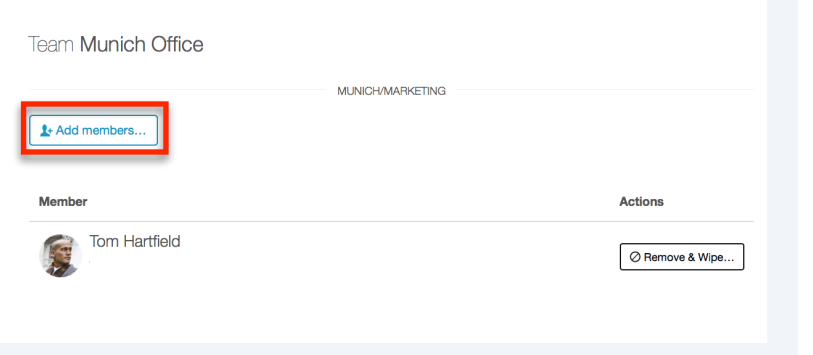
In order to create a group, go to the "Team Management" tab and click "Manage" in the "Group" section.

Click "Create Group…" and enter now a group name.

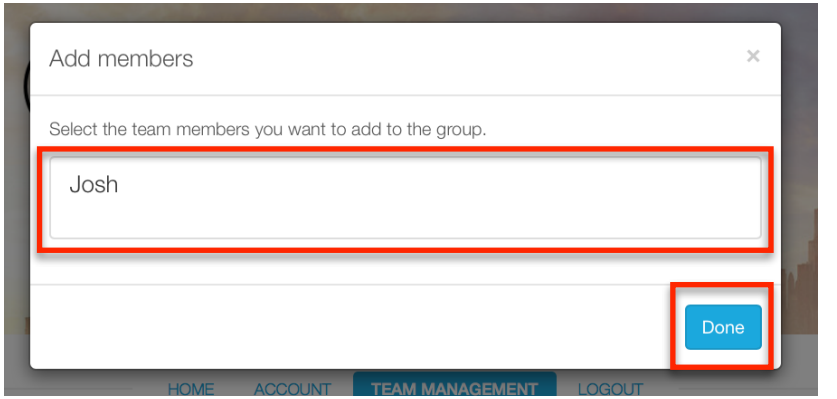


Adding users to a group

After you have created your group, select the group by clicking its name. Click "Add members…":



You will see a list of all team members available:



Click the team members you want to add to this group. Afterwards click "Done".

Using the Remote Connection Wipe function with VPN Tracker 365 plans

VPN Tracker 365 plans offer you the possibility to deploy VPN connections that are connected to a certain group and can be remotely removed from all team members' computers. This allows you to prevent unauthorized VPN access.

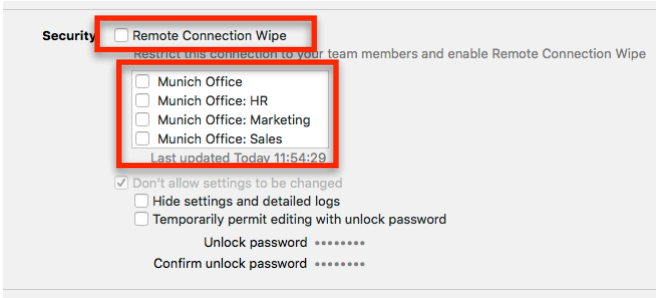
Follow these steps to set up Remote Connection Wipe

1. Set up a connection and lock it to your team or a specific group
2. Export a connection and distribute it to your team
3. Suspend users from a team and remotely delete all locked connections

Set up a VPN connection that is locked to a certain group

After you have configured your VPN connection you can enable the Remote Connection Wipe functionality for this connection.

1. Select your connection from the left sidebar
2. Click "Configure" and open the "Export Settings…"
3. In the section "Security" tick the option "Remote Connection Wipe"



4. Tick your team or the groups you want to lock the connection to
5. Click "Close" to save your changed

In Addition you can choose to "Hide settings and detailed logs" and to "Temporarily permit editing with unlock password".

Export your locked connection and share it with your team

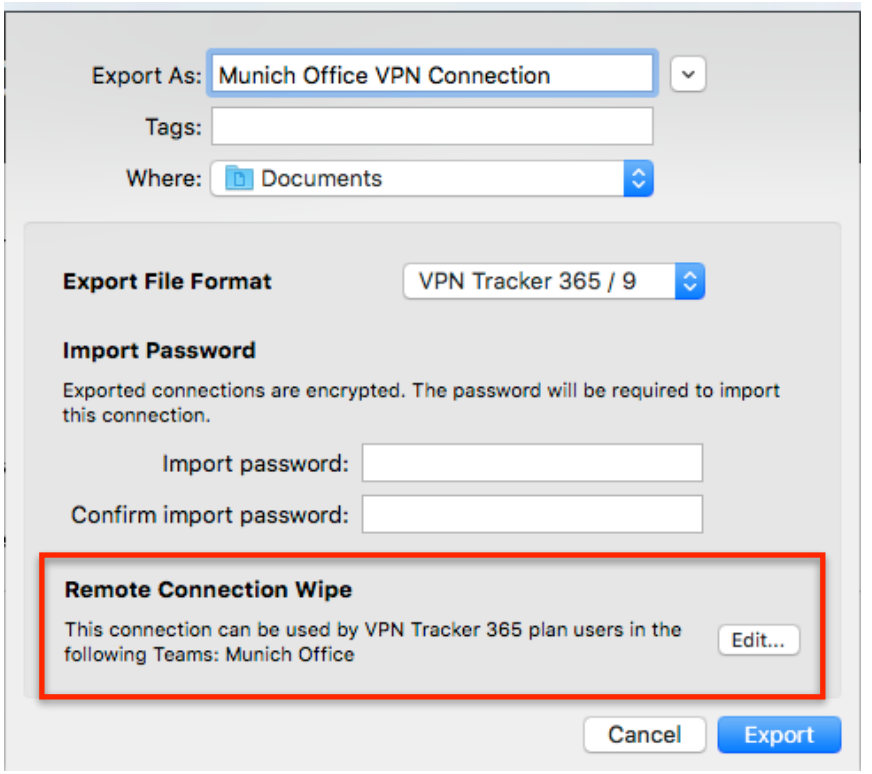
Once you have enabled the Remote Wipe Connection functionality for your VPN connection,export your connection and distribute it to your team.

To do so

1. Choose your connection from the left sidebar in the VPN Tracker app
2. Choose "File > Export" from the top menu bar
3. Set an export location and enter an import password for maximum security
4. Click "Export"

In the export window you will also see a short information that this connection is locked to your team or a group. Click "Edit…" for a quick access to the security export settings.

You can now send the exported connection to your team member. All they have to do is to double click the file and to enter the import password if necessary. The connection is then available in VPN Tracker and ready to use.

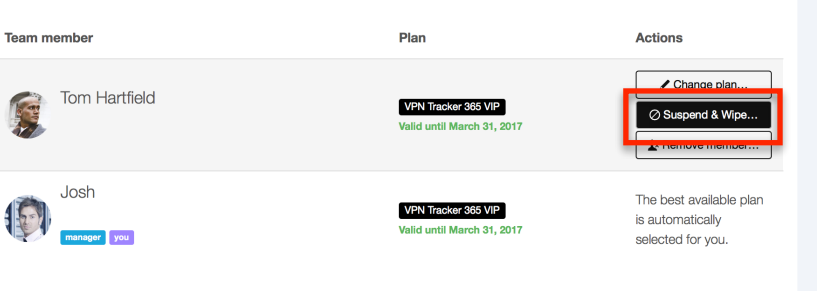


Suspend users and remotely delete connections

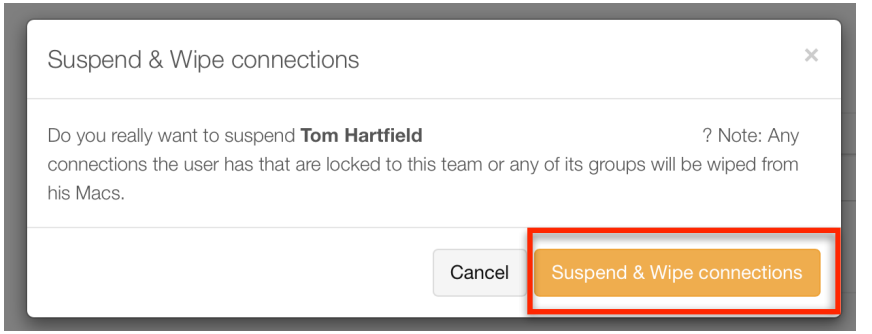
Everything is now set up so you can suspend and remove users from a group and remotely wipe all locked connections if necessary.

In order to suspend and wipe, please follow these steps:

1. Log in to https://my.vpntracker.com using your equinux ID and password.
2. Open the "Team Management" tab.
3. Click "Suspend & Wipe…" You will see a confirmation window.



4. Click here "Suspend & Wipe Connections".



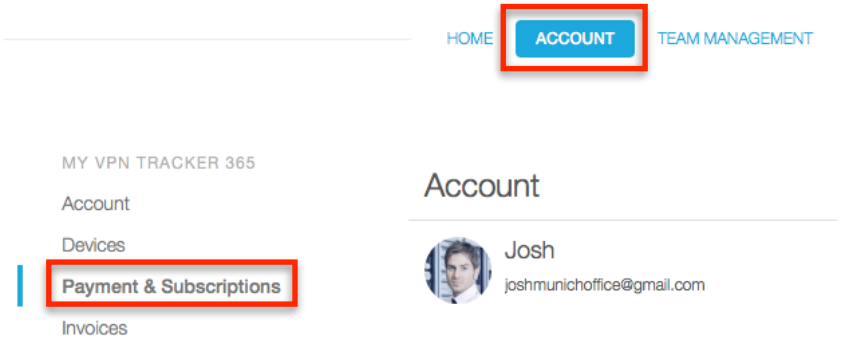
Please note that this will wipe all connection the user has that are locked to his team or any of its groups from his computer.

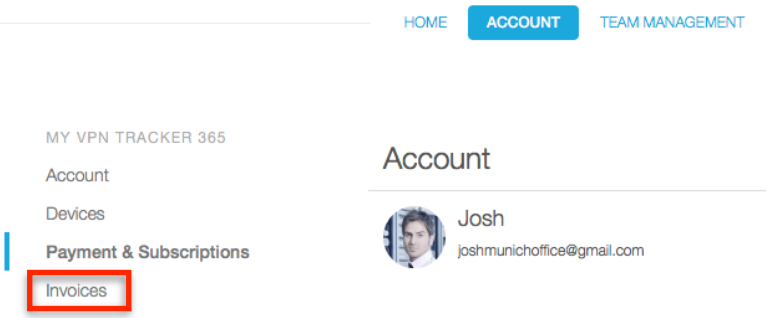
VPN Tracker 365 Remote Wipe always wipes all the connections given to the affected team member, rather than individual connections. This is by design, as it allows to wipe connections without any information about the specific VPN connection.

Administrating Payments and Subscriptions

Besides of managing and assigning VPN Tracker 365 plans and VPN Tracker 9 licensens, you can also administrate subscriptions and payments under https://my.vpntracker.com. Change subscription renewal settings or download invoices for your purchases.

Open the "Account" tab and click "Payment & Subscription" from the left sidebar:



Here you can enable or disable the auto-renewal for VPN Tracker 365 subscriptions and see further details like the credit card that will be used to renew your subscriptions.

Click "Invoices" in the left sidebar to access all the invoices for your equinux ID. Even for non VPN Tracker purchases.